

# Getting Students Logged In



## LOGIN

[NEW HERE? GET STARTED](#)

### USERNAME OR EMAIL ADDRESS

kate.storey@gcsepod.com

### PASSWORD

••••••••

[LOGIN](#)

### SIGN IN WITH GOOGLE

Your Google account's email address must match your GCSEPod account.



Sign in

## NEED HELP?

[I'VE FORGOTTEN MY LOGIN DETAILS](#)

[INFO FOR PARENTS / CARERS \(NO LOGIN REQUIRED\)](#)

## Activating Accounts

All students have already been registered with GCSEPod but to start using the site they must first activate their accounts.

They do this by following these steps:

1. Visit GCSEPod.com and click 'LOGIN'
2. Click 'NEW HERE? GET STARTED!'
3. Click 'STUDENT'

4. Enter their name, date of birth and school name into the boxes provided. When the school name appears, click to confirm.

## PLEASE FOLLOW THE LINK FOR YOUR ACCOUNT TYPE BELOW:

[STUDENT](#)

[TEACHER](#)

## NEW USER

FIRST NAME

Test

LAST NAME

Student

DATE OF BIRTH

8 April 2016

SCHOOL

Kat

CONFIRM YOUR SCHOOL

[KATE STOREY'S SCHOOL](#)

[Been here before?](#)



[GCSEPOD.COM](#)



[INFO@GCSEPOD.COM](mailto:INFO@GCSEPOD.COM)



0191 338 7830

Username (required)

**TIP - Don't just write your name as your username. Think of a username that is unique to you and that you can easily remember.**

Password (required)

Confirm Password (required)

Password Hint (required)

Password Reset Email (optional)

[WHAT'S THIS?](#)

Please set your subjects below. You can manage these in your account settings.

Maths	<input checked="" type="checkbox"/>
English Literature	<input checked="" type="checkbox"/>
English Language	<input checked="" type="checkbox"/>
English (Northern Ireland Only)	<input checked="" type="checkbox"/>
Biology	<input checked="" type="checkbox"/>
Chemistry	<input checked="" type="checkbox"/>

- Students then choose their own username, password and a password hint. They can also deselect any subjects they do not study.
- Click SAVE to finish

## Already Activated Accounts

If the message to the right appears, this means that the student has already activated their account. Their username and a password will be given.


If the student cannot remember their password based on the hint, you can reset it for them by completing the following steps:

- Login to GCSEPod with your own, teacher account
- Click TEACHER AREA in the top menu
- Type in the name of the student into the search bar
- Click RESET to enter a new password

**Your login details are:**

**Username:** GP21

**Password Hint:** Pet name

SELECT	FORENAME	SURNAME	USERNAME	LAST LOGIN	DATE OF BIRTH	STREAMS	DOWNLOADS	TOTAL USAGE	DELETED	ACCOUNT ACTIVATED	RESET PASSWORD	VIEW USAGE
<input type="checkbox"/>	Louis	Thompson	gcsepod	17/07/2015	07/09/1984	4	0	4	-	<input checked="" type="checkbox"/>	RESET ▶	

Sorry, we can't find you. Please make sure that all the details are correct. Please remember that you may be known by another name (e.g. Tom rather than Thomas).

Still stuck? Email [support@gcsepod.com](mailto:support@gcsepod.com)

## Troubleshooting

If the message to the left appears, this means that the details the student has entered (name, date of birth) do not match the registered details. If this happens please ask the student to try again making sure there are no spelling errors in their name and they use the correct date of birth.

Also try alternative names such as 'Daniel' rather than 'Dan'.

## Still not recognising the student?

Check what details have been registered for that student on GCSEPod by completing these steps:

1. Login to GCSEPod with your own account
2. Click TEACHER AREA in the top menu
3. Type in the name of the student in to the search bar and you will see how they have been registered. Check the date of birth and the spelling of the name and ask the student to copy these directly.

## Still not recognising the student?

In 95% of cases, the student will have been registered using the details from the school's MIS system.

It may be that the student is not entered on the school MIS (e.g. if they have just joined the school) or they may have been entered with a spelling mistake in their name. Please login to your school's MIS and check the details of the student. GCSEPod always uses the student's preferred first name and surname.

If the details for the student in the school's MIS are incorrect you can still activate the account using the incorrect details and then ask your MIS Manager to correct the later.

## Still not recognising the student?

Please contact Support on 0191 338 7830 or email [support@gcsepod.com](mailto:support@gcsepod.com) and a member of the team will be able to help identify the problem and provide a solution.